Policy Title:



Xpert Quality Policy



Cerba Xpert is part of CERBA RESEARCH, part of the Cerba Healthcare group, involved in the improvement of the health supply. Cerba Xpert's mission is to provide a solution for manufacturers of In Vitro Diagnostic Devices (IVD), such as the provision of biological samples for research purposes, project management, clinical research support and data enhancement. Cerba Xpert organizes its operation by relying on a Quality Management System covering all its activities that gives us the recognition of our know-how and the quality of our services provided.

Quality policy focuses on:

- Ensuring the reliability and quality of our services
- Satisfy all interested parties _
- Comply with regulations and ethics

Our ambition is to:

- Maintain ISO 9001 certification: 2015
- Ensuring the sustainability of the company
- Win new markets and offer innovative services thanks to our know-how and the involvement of the whole team
- Strengthen our internal partnerships
- Be compliant with de Good Laboratory Practices ICH (excluding interventional research) and apply the Good Laboratory Clinical Practice (GLCP) guidance.

Quality applies to all Cerba Xpert employees, so we want the quality policy and procedures to be known and applied by all employees.

Everyone must take ownership of the quality management system and be involved in achieving quality objectives and continuous improvement of our processes.

In this way, we put in place all the necessary equipment and personnel to ensure success.

Together and in solidarity, we guarantee the development of our company and its recognition to customers.

> Christiane BUISSON Managing Director